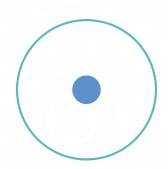
# The Resilience Framework

A clear, people-centred model for strengthening resilience at the personal, relational, and collective levels.

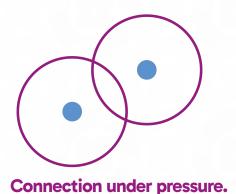
Resilience is not a single skill. It is a pattern system. This framework unites the three core capacities that enable educators to stay steady, connected, and forward-moving under pressure:



Steadiness under pressure.



How individuals stay grounded, steady, and effective under pressure.



YOU:
RELATIONAL
RESILIENCE.

How people relate, communicate, and collaborate under pressure.



WE:
COLLECTIVE
RESILIENCE.

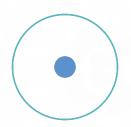
How a team or organisation works together under pressure.

Together, these capacities shape environments where people think with clarity, collaborate with ease, adapt to uncertainty, and perform at their best, even under pressure.

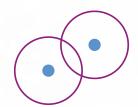


# The 15 Building Blocks of Resilience

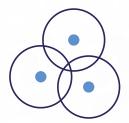
The core skills that strengthen Personal, Relational, and Collective Resilience



I:
PERSONAL
RESILIENCE.



YOU: RELATIONAL RESILIENCE.



WE: COLLECTIVE RESILIENCE.



Awareness
 Noticing



1. Trust & Psychological Safety



1. Shared Purpose & Values



2. Regulation & Recovery



2. Clear & Kind Communication



2. Psychological Safety & Voice



3. Agency & Self-Efficacy



3. Empathy & Perspective-taking



3. Fair Structures & Workload



4. Meaning, Values & Direction



4. Boundaries & Expectations



4. Learning Culture & Adaptation



5. Boundaries & Sustainable Effort

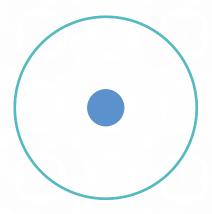


5. Repair & Support



5. Connection& Belonging





# I: PERSONAL RESILIENCE.

How an individual stays grounded, steady, and effective under pressure. It is the capacity to notice early signals, regulate emotion, stay connected to purpose, and work sustainably, helping people stay centred when demands rise.

# The 5 Personal Building Blocks

These foundational skills strengthen steadiness under pressure.



## 1. Awareness & Noticing

Recognising early signals, emotions, and patterns before they escalate.



# 2. Regulation & Recovery

Returning to baseline, managing emotional intensity, and accessing calm.



## 3. Agency & Self-Efficacy

Feeling capable, confident, and able to influence what happens next.



# 4. Meaning, Values & Direction

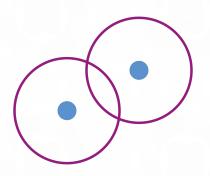
Staying connected to what matters, even when circumstances are challenging.



#### 5. Boundaries & Sustainable Effort

Protecting time, energy, and wellbeing to prevent overload and burnout.

Why It Matters. It strengthens clarity, reduces overwhelm, and helps people respond, not react. The Resilience Library supports this pillar through tools, tiny shifts, and pattern awareness that build steady, confident self-leadership.



# YOU: RELATIONAL RESILIENCE.

How people relate, collaborate, and communicate under pressure. It is the capacity to build trust, express needs clearly, navigate differences, and repair strain in relationships. This pillar helps teams stay connected when challenges arise.

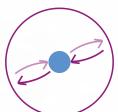
# The 5 Relational Building Blocks

These relational skills strengthen trust, communication, and collaboration.



## 1. Trust & Psychological Safety

Building trust, creating safety, and encouraging open, honest communication.



#### 2. Clear & Kind Communication

**Expressing** needs clearly, **listening** actively, and **speaking** with clarity and respect.



## 3. Empathy & Perspective-Taking

**Understanding** others' experiences and **seeing** situations from different viewpoints.



#### 4. Boundaries & Expectations

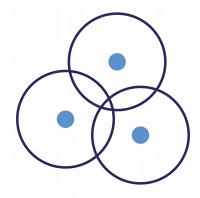
Setting healthy limits, clarifying expectations, and maintaining mutual respect.



#### 5. Repair & Support

Addressing tension early, repairing misunderstandings, and offering support when relationships feel strained.

Why It Matters. It improves trust, strengthens teamwork, and reduces conflict. The Resilience Library supports this pillar with tools, scripts, and practical micro-skills that build clearer communication, stronger relationships, and healthier team dynamics.



# WE: COLLECTIVE RESILIENCE.

How a team or organisation works together under pressure. It is the shared capacity to align around purpose, create fair systems, adapt to change, and foster belonging. This pillar helps cultures stay steady, connected, and forward-moving as demands increase.

# The 5 Collective Building Blocks

These collective practices strengthen culture, alignment, and sustainable team performance.



## 1. Shared Purpose & Values

Aligning around what matters most and guiding decisions through shared principles.



## 2. Psychological Safety & Voice

Creating environments where people feel safe to speak, question, and contribute.



#### 3. Fair Structures & Workload

Designing clear processes, balancing workload, and ensuring systems support wellbeing.



# 4. Learning Culture & Adaptation

Improving together, adapting to change, and normalising learning over blame.



## 5. Connection & Belonging

Strengthening relationships, building community, and ensuring everyone feels they matter.

Why It Matters. It improves collaboration, reduces friction, and strengthens cultures where people thrive. The Resilience Library supports this pillar with tools, shared practices, and culture habits that help teams work better together, even under pressure.